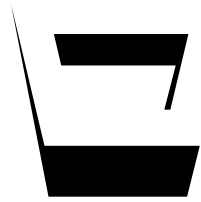


KLAS Users Conference 2003 – Program



KLAS Users Conference 2003

“Know who your patrons are”

March 12 – 15, 2003

Hosted by

**Illinois State Library
Talking Book and Braille Service
Springfield, Illinois 62701**

Program Committee

Alex Hernandez, COTBL	(303) 727-9277	hernandez_alex@cde.state.co.us
Bessie Oakes, UTBPH	(801) 715-6789	boakes@state.lib.ut.us
Sharon Ruda, ILBPH	(217) 782-9435	sruda@ilsos.net
Connie Sullivan, SDBTBL	(605) 773-3131	connie.sullivan@state.sd.us
Nancy Underwood, KS	(800)222-9711	nancy@klas.com

Conference Registration Fee: \$50 per person

\$75 per person after February 21, 2003

Make checks payable to: Keystone Systems, Inc.

Register on-line at <http://www.klas.com/uc2003>

Accommodations

Renaissance Springfield Hotel

701 East Adams Street

Springfield, IL 62701

(217) 544-8800 / Reservations 1-800-HOTELS1

Conference Rate*: Single \$82, Double \$97, Triple \$112, Quad \$127

***Reservations must be made by February 18, 2003**

KLAS Users Conference 2003 – Program

Wednesday, March 12, 2003

Pre-Conference Training - Limited Enrollment (14 per session)

8:30 – Shuttle Departs from Hotel
9:00 – Meet in Room 403 of Illinois State Library

Session A 9:30 – 11:30 Session B 1:30 – 3:30	KLAS v7 — Reader Advisory Functions (Hands-on Limited to 14 workstations + 8 seats in back) Becoming familiar with the v7 Patron screen, searching tools, access to various queues and lists, new service options Nancy Underwood Mitake Burts	Howlett Building Training Room
Session A 9:30 – 11:30 Session B 1:30 – 3:30	KLAS v7 — Circulation Functions (Hands-on Limited to 11 workstations) Learning how v7 Circulation works, check-ins, printing mailing cards James Burts Andrea Ewing	Illinois State Library (ISL) 5 th Floor Training Room

Registration and Tour of the Talking Book and Braille Library

4:30 – 6:00	Welcome Reception and Conference Registration Hosted by Illinois State Library Talking Book and Braille Service	Illinois State Library (ISL) Room 403
4:00	Tour of Illinois State Library	Meet in ISL Atrium
5:00	Tour of the Talking Book and Braille Library	TBBL – 401 E. Washington St.
7:00–8:00	State Dinner	ISL Atrium
8:00–9:00	Program: E! – New electronic services for patrons: Digital audio books; digital reference; and digital book discussion groups. Lori Bell, Alliance Library System Sharon Ruda, Illinois State Library	ISL Atrium

KLAS Users Conference 2003 – Program

Thursday, March 13

8:30 – Shuttle Departs from Hotel

All Thursday sessions take place in Room 403 - Illinois State Library

9:00 – 9:10	Welcome Sharon Ruda, Illinois State Library, Conference Chair Bessie Oakes, Utah Library for the Blind & Physically Handicapped, President KLAS Users Group Jean Wilkins, Director, Illinois State Library Kay Holloman, Keystone Systems, CEO
9:10 – 9:15	Introduction of Volunteer of the Year Joann Block, Broward County Talking Book Library, Selection Committee Nominating Library Kay Holloman, Keystone Systems
9:15 – 9:45	“Know who your patrons are” Mitake Burts, Keystone Systems, KLAS Product Manager
9:45 – 10:15	Reports from User Libraries Moderator: Laurel Day, Idaho Talking Book Library
10:15 – 10:30	Break
10:30 – 11:00	State of Keystone Systems Improvements and Upgrades David Holloman, Keystone Systems, President
11:00 – 12:00	KLAS v7 Features & Technical Requirements James Burts, Keystone Systems
12:00 – 1:30	Lunch — (Program Committee Members meet separately)
1:30 – 2:30	KLAS V7 Training & Upgrade Plan Nancy Underwood, Keystone Systems
2:30 – 3:30	Peripheral Equipment Options Zebra Printers for Mailing Cards, Barcode Scanners, OCR Scanners Moderator: Kay Holloman, Keystone Systems
3:30 – 3:45	Break
3:45 – 5:00	KLAS Features Roundtable Moderator: Kim Charlson, Perkins Braille & Talking Book Library
Evening	7:00 Dinner – Sebastian’s Restaurant, 221 S Fifth St 8:00 Program: Reducing stress: humor in the Workplace Sharon Wiseman of Wiseman Consulting - www.wisemanconsulting.com 9:30 Jazz & Blues Pub Crawl

KLAS Users Conference 2003 – Program

Friday, March 14

8:30 – Shuttle Departs from Hotel	
All Friday sessions take place in Room 403 - Illinois State Library	
9:00 – 9:45	Business Meeting Election and Installation of New President of KLAS Users Group Site and Dates of KLAS Users Conference 2004 Committee Reports Other business issues Bessie Oakes, Utah Library for the Blind & Physically Handicapped, President KLAS Users Group
9:45 - 10:30	NLS Report and Updates Readership & Circulation Statistics Steve Prine, National Library Service
10:30 – 10:45	Break
10:45 – 11:15	Ways to Increase Circulation and Managing Inventory Tom Turnquist, Voices of Vision Alex Hernandez, Colorado Talking Book Library
11:15 – 11:45	Terminal Digit Shelving for RCs Bonnie Farrier, Andrew Heiskell Library Austreberto Nicot Jr, Andrew Heiskell Library
12:00 – 1:30	Lunch — (Digital Books Discussion in separate room)
1:30 – 2:15	Information Transfers among systems - Inter Library Loans & Patron Transfers James Burts, Keystone Systems
2:15–3:00	WebOPAC and Outreach Alex Hernandez, Colorado Talking Book Library
3:00 – 3:30	WebOPAC Options Setting up OPAC, Look and Feel, Features Mitake Burts, Keystone Systems:
3:30 – 3:45	Break
3:45 – 5:00	KLAS Features Roundtable II – Moderator: Kim Charlson, Perkins Braille & Talking Book Library
Evening	Dinner – On your own

KLAS Users Conference 2003 – Program

Saturday, March 15

All Saturday Sessions are held at Renaissance Hotel – Ottawa Room 2nd Floor	
7:30 – 9:00	“All American” Breakfast Buffet
9:00 – 9:15	Opening Remarks – Future Directions for the KLAS User’s Group New President of KLAS Users Group
9:15 – 10:15	Knowing Your Patrons – Analysis of books circulated Mitake Holloman Burts, Keystone Systems Nancy Underwood, Keystone Systems
10:15 – 10:30	Break
10:30 – 11:30	Mapping Patron Demographics – GIS analysis of patrons of KLAS Libraries Dave Holloman, Keystone Systems
12:00	Adjourn
	Optional Tours
12:00	St Patrick’s Day Parade
12:30	Bus Tour Lincoln’s home and tomb